**On screen**: Syrian refugees: Turkey border town welcome

**Narrator**: Akçakale in southern Turkey. Here, the border with Syria has hemorrhaged refugees. More than 10,000 of them have flowed into the town of just thirty thousand. And next door is a refugee camp with 30,000 more. Now, they wait.

The urban refugees crowd into the local ward counselor's office armed with their registration cards. With these, they're eligible for regular aid handouts organized and collected by local residents and NGOs.

Mahmuut Yalcinkaya is a Turkish Arab. He quit his job in Istanbul to come home and deliver aid into Syria. He had to do it, he said, they were men and women of his tribe. Then it became too dangerous.

**On screen**: Mahmuut Yalcinkaya – Akçakale Resident

**Mahmoud**: We were delivering assistance at the border and someone sprayed us with bullets. I was wounded in the leg. A policeman was killed and 13 people were wounded. But we would not stop giving help because of such incidents.

**Narrator**: After a three-hour wait in the hot Sun, the aid truck arrives with oil sugar and basic foodstuffs for fortunate cardholders.

Rather than deliver aid across the border, Mahmuut now takes in refugee families. One of them is Wahid who fled the fighting seven months ago with his daughter and her family of six.

Others aren't quite so fortunate. They must carry their aid to makeshift dwellings while they wait for walls and a roof.

Mahmuut helps those he's taken in to put their aid packages in his car and then drives them home. They bring what they've received to four bare rooms in his house. 30 refugees from three families live there. Mahmuut says more help is needed – not from Turkey but from the rest of the world. The old refugees praise their benefactor.

**On screen**: Wahid – Syrian Refugee

**Wahid**: He was driving and we flagged him down with our bags beside us. It was after sunset. He asked us to come with him // and he brought us to his house and insisted that we stay. He said, you have to stay with me.

**On screen**: Vafta – Syrian Refugee

**Vafta**: Turkey receives all Arabs with respect. If it hadn’t been for Turkey, where would we have gone? Without Turkey we would have died.

**Narrator**: Mahmuut never thought the conflict and his aid efforts would last so long, but he says it's his responsibility and he'll carry on helping to the end of the war.

**On screen**: UNHCR – The UN Refugee Agency – © UNHCR 2013